

## VOLUME 2, ISSUE 1

### The Kama'ilio 'Ana

#### The Conversation

To communicate the news of our team's continued contribution in support of our aviation partners and customers.

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### Message from the Executive Vice President

It was once said "Time is an equal opportunity employer. Each human being has exactly the same number of hours and minutes everyday. Rich people can't buy more hours. Scientists can't invent new minutes. And you can't save time to spend it on another day. Even so time is amazingly fair and forgiving. No matter how much time you've used up in the past, you still have an entire tomorrow".

We can't do much about yesterday, it happened, it's gone... but tomorrow, now that's a day you can do something with! I look at all the things that we are trying to accomplish at Bradley Pacific and I always look forward to tomorrow for that is the day that I accomplished what I planned today. Time stands still for no one. Plan for tomorrow and follow through with results that will make a difference.

Bradley Pacific Aviation will turn 9 years old on April 21<sup>st</sup> and we made a difference each and everyday, one day at a time to become the leading aircraft service company in Hawaii. We will continue to work hard to make a difference for our employees and customers alike. We will plan on scheduling station meetings in the coming weeks so everyone will have the opportunity to discuss Bradley Pacific and to hear more about tomorrow. Once again thank you for all you do.

Mahalo and Aloha,  
Tom Anusewicz

### Lihue's New Office

Towards the end of last quarter, the Lihue office got a much deserved face lift. New furniture, a lounge and much needed work space was added to open up the tight quarters that Bradley employees were used to. Laurie Kimura's design and decorating skills made much of this new office very pleasant.



This office will also serve the growing number of corporate jet crews and passengers with a comfortable waiting area that they have come to expect from a growing number of FBO's. The Garden Isle is regularly handling more and more corporate jets, not to mention more commercial flights and helicopter traffic on a daily basis.



## Benefit Spotlight: Open Enrollment

It's coming up on that time of year again here at Bradley Pacific... open enrollment. This is an opportunity to make any changes to your health care plan-add a spouse or child, or change your health care plan altogether. Open enrollment happens during the month of May-so as of June 1st, all of the appropriate changes will take effect. If you don't have medical insurance through Bradley, and you work a consistent 20+ hours per week for 4 consecutive weeks, you can also elect to sign up for one of the 2 plans that Bradley offers during this period.

Bradley offers 2 different health care plans to suite almost everyone's needs. They each have benefits that make them unique, but offer a lot of similar services such as an Employee Assistance Program which helps employees live healthier, more fulfilling lives by helping resolve personal and work-related problems. Both offer such things as well baby care and have low to no payment for hospital services, however one of their differences lays in their doctor choice options. These are all very important things to consider before you and your family decide what health car plan best

fits your life. Currently our medical plans are HMAA and Kaiser and operate on all islands, however Kaiser does not operate on Molokai and Lanai. Medical is fully covered for all Bradley employees who work a consistent 20+ work hours per week, and if you want to add a spouse, child or family member to your plan, the deductible will be automatically deducted from your first 2 paychecks of the month. Hawaii Dental Service is currently available to all employees who work a consistent 20+ work hours per



week for 4 consecutive weeks. Along with all of these choices, vision and prescription plans are included with both of these medical choices. The co-payments for drugs and items like eyeglasses and contact lenses will differ depending on what plan you choose.

**Don't Forget!!!**

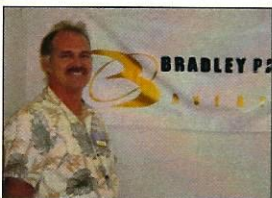
Don't forget to take advantage of Bradley's **NEW** 401K plan, which now matches \$1 for every \$1 you contribute on the first 3% of your paycheck, and 50¢ for every \$1 you contribute on the next 2%. **What a deal!!**

### Teamwork...

*"Teamwork:  
Simply stated, it is less  
me and more we."  
-Unknown*



While taking a quick breather in Kona, Warren Kanekoa of HNL and John Rosa of KOA work a large amount of corporate jets during a busy day earlier in the year.



Kevin Schorn,  
Bradley Pacific's  
Environmental,  
Safety and Health

### Kevin's Safety Corner

Individual employees have general functions to fulfill at each station on an individual level, for Bradley Pacific Aviation, Inc. The "Monthly Safety Summary Report" creates and maintains an active interest in safety and motivates the employees to think about accident prevention and preventing injuries. The "Monthly Safety Summary Report" is a means in providing support that helps to reduce accidents, injuries, and illnesses within our company. The benefit of the "Monthly Safety Summary Report" is to provide a forum for problem solving, involve more people in the overall safety and health management and help build the safety culture in the company. Each station is unique in their operation and location. It is your responsibility to identify and correct workplace hazards.

I need your help:

- identifying/investigating potential workplace hazards
- finding ways to eliminate or reduce those hazards
- reducing accident frequency and severity rates

My task as a Safety Manager is facilitating communication and cooperation between management and workers on safety and health issues; creating new safety policies and programs; increasing employee safety awareness and general morale; and reviewing accident reports and employee reports of hazards. The "Monthly Safety Summary Report" assists me in keeping records of safety meetings, accident and inspection forms, monitoring the progress of our safety program; implementation of accident-prevention measures and providing recommendations to management. My efforts with your help shall lead to higher work-force morale, increases workers' responsibility for their own safety, and improve trust between management and employees.

Through the "Monthly Safety Summary Report" the message is communicated that indeed, the employees are the most valuable resource that this company has. As such, Bradley Pacific Aviation management is interested in protecting that most valuable asset. Your assistance is greatly appreciated.





## Big News!

- Joey Camelo and his wife of LIH welcomed in their second daughter, a beautiful baby girl, Jonessalyn Kanoe Keoho Camelo, on Dec. 19th at 1715. She weighed in at 7 lbs. and 15 ounces. We wish you and your wife much happiness! Congratulations!
- We would like to welcome our new Kona Station Manager, Renee Ku'uleinani Price! Born and raised in Honolulu, HI, Renee comes to us with many years of aviation background in both Commercial and Corporate. Her commercial side was with American Airlines in Maintenance Production Management, based out of SFO, and most recently, her experience was with Tag Aviation, USA/AMI Jet Charter, in Flight Operations/Support Mangement, based out of Burlingame, CA. Renee has danced hula most of her life (since the age of four), teaching as a Kumu Hula for the last 20 years in the great Bay Area. Her halau traveled extensively and garnered numerous awards throughout the Mainland and Hawai'i. Welcome Renee!
- Bradley Pacific would also like to wish Laurie Kimura of LIH a happy farewell. Laurie has been an instrumental part of the LIH and OGG stations since the beginning of Bradley, and she will be greatly missed. She will continue to live in the islands, so you still may see her around! We all wish you well and good luck with your new adventures.

## Michelle Takemoto: BPA's Jet A Goddess

Growing up in Minnesota, Michelle never dreamed that she'd be dealing with auditors from all of the major airlines on a regular basis, have such a vast knowledge of fueling systems and be responsible for millions of gallons of aviation fuel throughout the State of Hawaii. She began her aviation career as a flight attendant on Western Airlines, and after moving to Hawaii and raising a family, worked for Air Service for a number of years. When Bradley Pacific started operations in 1998, she was among the very first people hired

to begin forming the company that we know today. While not dealing with training, auditors and keeping Bradley Pacific up to all airline standards as our Director of Quality Assurance, she enjoys talking to her 2 daughters of whom she is very proud. Her love for Mexican food (specifically Fernando's on the island of Maui), and her unhealthy obsession for salsa gets fulfilled every few weeks while traveling to the different stations to make sure all truck and fueling standards are met so that we can continue operating without any

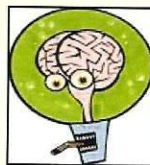
hiccups. She solves problems as the BPA representative between our airline customers and the fuel suppliers, has a large understanding and knowledge about how fueling systems and those processes work, and applies this to the many rules and regulations. "She's a good manager to work for (and) easy to work for. She trains me, helps me, and helps me understand what her job is and how things are done. (I have) learned a lot from her," says Nicole Spencer, Michelle's assistant in Honolulu. The best thing about Michelle is that she has such a great personality that corporate airline crews and the toughest auditors seem to forget their stresses after meeting her. Michelle does such a great job in keeping the company's standards up, it's amazing she has time to give her ear to the coworkers and industry partners that need her attention.

## Brooke's Brain Busters

**Question:** What single prop military aircraft is generally agreed to have had the loudest engine noise?

**Know the answer?** Send your response in an email to [brooke@bradleypacific.com](mailto:brooke@bradleypacific.com)

**Curious about last month's quiz?** The question was: What is the best selling aircraft in the world? The correct answer is...Cessna 172 for all GA aircraft, Cirrus for current sales, and B-737 for commercial aircraft. Congrats to Keone Kele of OGG who guessed 1 of the 3 correctly.



Michelle is pictured here with Lee Marvin of Hilo.



Congratulations to these people who have reached company milestones with Bradley Pacific! We couldn't be the company we are today without hardworking individuals like you. Names, years worked and anniversary dates are listed.

## Bradley Anniversaries this Quarter

### HNL

- Anthony Ching — 8 yrs. Mar 11
- Edric Chun — 7 yrs. Feb 23
- Nicole Duplessie — 1 yr. Mar 13
- Ricky Elizondo — 8 yrs. Mar 9
- Courtney Hiramoto — 1 yr. Mar 14
- Dean Michael Makishima — 1 yr. Feb 6
- Rho Neves — 7 yrs. Feb 25
- Dale Oishi — 1 yr. Feb 6
- Timothy Tuttle — 1 yr. Jan 16
- Jared Valdriz — 2 yr. Jan 11

### KOA

- Kalena Kuamoo — 1 yr. Feb 9
- Ashley Medeiros — 1 yr. Feb 13

### OGG

- Tristina Lam — 1 yr. Feb 24
- Nick Pechin — 7 yrs. Feb 15

### ITO

- Rayson Sakoda — 4 yr. Mar 20

### LIH

- Gregory Manintin — 1 yr. Feb 6



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Bradley Pacific Aviation, Inc. (BPA) is a privately held Hawaii Corporation operating as a "fixed base operator (FBO) at all major airports within State of Hawaii since 1998.

The company provides quality fuel services to general aviation and commercial aviation customers.

The core values of Bradley Pacific Aviation are to conduct business with the highest level of integrity and ethical standards. These core values are the foundation for the relationship with our employees, customers and vendors.

We are proud to provide quality services to the aviation community and to be a member of the business community in Hawaii.

**Bradley welcomes all new employees hired in this quarter  
at all of our 6 island locations!**



In Hilo we welcome: Rena Perreira!

In Honolulu we welcome: Dante Gamboa, Robert Garcia, Ryan Kumai, Peter Lucero and Myra Masisak!

In Kona we welcome: Shaylan Allmen, Timothy Boyer, William Pollacheck and Renee Price!

In Maui we welcome: Corey Akamine, Emilio Casem, Keoki Gandeza, Kevin MacArthur, John McMullen, Mike Olson, Robin Sajor and John Spikes!



Need a caption?  
Each issue we will run a picture but the words will have to be yours! Whatcha got?

We will print the best or maybe even the worst!



And the \_\_\_\_\_ said, " \_\_\_\_\_ !"

Last issue, we ran this picture, and the best comment that was made was...

Marco...I still can't tell if you have anything in your teeth...ask your co-pilot to check.



Got any story ideas, pictures, or suggestions for the next newsletter? Want to contribute yourself? Let your admin person or station manager know! We'd love to hear what you think of this newsletter and to get your ideas for the next one.

**Job Openings at Each Station**

- Commercial Fuelers at KOA
- FT Night Fueller at OGG
- Line Service at KOA
- Diesel Mechanic at OGG
- Mechanic Assistant at KOA & OGG