



# American Inter-Island

September 7, 1979

Dear Vince:

David and Fredrick are names we will long remember here at American Inter-Island. The exhaustion, lack of sleep, inadequate food, extreme apprehension regarding nature's weather patterns, and the numerous other problems that confronted us during the hurricanes and the subsequent floods will soon dissipate. We will eventually return to our state of Utopia called Sun, Sand, Surf, and our normal workaday.

I want to take this opportunity to issue a personal and sincere message of "thanks and Gratitude", for a job well done. I feel extremely privileged to be associated with each and everyone of you. From the inception of the Convair evacuation to Nassau, the subsequent "Watch and Wait" for Fredrick, the flood, evacuation of The Inn, to the final clean-up and repair of our offices and hanger, each individual showed their "Professionalism" and performed at 110% and then some.

In any operation, especially one of the magnitude of our evacuation and the other crisis, we must make quick and precise decisions and demands. These actions are not always to everyones personal liking and we find ourselves compelled to question their validity. However; each of you accomplished your assigned tasks precisely, and effectively, and in most cases with a sense of good humor. The final results were outstanding and much appreciated.

Between Hurricanes David and Fredrick, on September 1st you also found time to transport eight (8) aircraft loads of stranded Cunnard Lines passengers from St. Croix to St. Thomas. without missing or delaying a single American Airlines flight.

The FAA, in San Juan, informed me several months ago that we are the best and most professional airline in the Caribbean. After watching you people perform the past 10 days, it is my opinion the FAA is correct.

Again, "Thanks for a Job Well Done".



Jeff Mahan  
Vice President,  
General Manager

cc: D.J. Lloyd-Jones  
C.S. Collins  
B.W. Baldwin  
J.A. Bodak  
A. DeLugo