

VOLUME 2, ISSUE 2

The Kama'ilio 'Ana

The Conversation

To communicate the news of our team's continued contribution in support of our aviation partners and customers.

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Message from the Executive Vice President

My role as Executive Vice President has always been one of leadership. That is what is expected from management. To make decisions that will allow the company to be successful. Success is profitability; success is a team working well together. Success comes in many forms. It was said that... "A business is successful to the extent that it provides a product or service that contributes to happiness in all its forms" and "To be successful you have to enjoy doing your best while at the same time contributing to something beyond yourself."

Recently I have taken on the additional role and responsibility of President of the Rotary Club of Metropolitan Honolulu. Many know that I have been part of this organization for nearly 18 years. Rotary is nonreligious, nonpolitical, and open to all cultures, races, and creeds.

The main objective of Rotary is service – in the community, in the workplace, and throughout the world. Rotarians develop community service projects that address many of today's critical issues, such as children at risk, poverty and hunger, the environment, illiteracy, and violence. They also support programs for youth, educational opportunities and international exchanges for students, teachers, and other professionals, and vocational and career development. The Rotary motto is **Service Above Self** and I try to apply it everyday.

Rotary has challenged me as Bradley Pacific has challenged me... to be better in all that we do as individuals and as a team. Success comes in many forms and you usually know when you get there because it feels pretty good. It always feels good making a difference in someone's life.

"I have found no greater satisfaction than achieving success through honest dealing and strict adherence to the view that, for you to gain, those you deal with should gain as well."

Mahalo for letting me share a little more... Tom Anusewicz



At the February managers meetings, where station operations, company challenges, customer needs and new directions are discussed, most of the directors and station managers pose for a quick photo. Pictured starting from the left is: **Kevin Schorn**-Former Director of Safety (HNL), **Tom Anusewicz**-Executive VP (HNL), **Alan Hoki**-Director of HR (HNL), **Renee Price**-Station Manager of Kona, **Michelle Takemoto**-Director of Quality Assurance, **Nick Pechin**-Station Manager of Maui, **Suzanne Olasso**-Director of Corporate Services, **Rho Neves**-Director of Commercial Fuel Operations, **Terry Mooney**-Station Manager of Lihue (now relocated to Kona), **Ricky Elizondo**-Director of Maintenance, **Lee Marvin Ugalde**-Station Manager of Hilo.

"The path to greatness is along with others."

- Baltasar Gracion, Spanish Priest

Benefit Spotlight: Life Insurance and 4-Hour Call-Outs

On June 1, Bradley began another benefit offer to all full-time employees. \$50,000 of company-paid Group Term Life Insurance will be extended to all full-time eligible employees. The company that we are partnered with for this benefit is Pacific Guardian which is Hawaii's oldest and largest life insurance company. Bradley is proud to offer this benefit because getting life insurance is a practical means of providing financial security for your family when life may take an unexpected turn.

Supplemental life insurance is also offered at a discounted rate for those that are eligible. If you are interested in obtaining supplemental life insurance, the next time to sign up for this will be each May during open enrollment.

Another benefit that is offered by Bradley Pacific for all hourly employees are 4-hour call-outs. A call-out is an incentive that BPA offers for those that work outside of their scheduled shift (like to work a corp.

jet or attend a mandatory meeting on your day off or outside of your normal shift). This benefit is a way for the company to thank you for going a little bit above and beyond the call of duty. 4-hour call outs qualify as extra time at work and are able to be included as overtime. You can check out the handbook on page 25 for more details on 4-hour call-outs.



Does your pet, child or loved one display Bradley Pacific pride? Has your Bradley hat traveled with you on vacation? Want to share a picture?

Email: brooke@bradleypacific.com

Koa, a Rhodesian Ridgeback, proudly displays a Bradley shirt

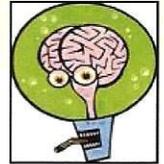
Brooke's Brain Busters

Question: What aviation pioneer made his mark by selling his "little black book" to pilots?

Know the answer? Send your response in an email to brooke@bradleypacific.com

Curious about last month's quiz? The question was: What single prop military aircraft is generally agreed to have had the loudest engine noise? The correct answer is...The Republic XF-84H Thunderscreech.

Congrats to Bryon Ho and Monte Benally from corporate services in Honolulu for getting the correct answer!



Remember:

You can still take advantage of the 401K with \$1 for \$1 matching contributions on the first 3% of your paycheck, and 50¢ on the next 2%. *It's never too late to sign up!*

Safety Corner: Hearing Loss & Protection

One in 10 Americans has a hearing loss that affects his or her ability to understand normal speech. Excessive noise exposure is the most common cause of hearing loss.

*The following questions and answers are taken from the American Academy of Otolaryngology, Head and Neck Surgery website.

Can I "Toughen Up" My Ears?

No. If you think you have grown used to a loud noise, it probably has damaged your ears, and there is no treatment—no medicine, no surgery, not even a hearing aid—that completely restores your hearing once it is damaged.

Does The Length Of Time I Hear A Noise Have Anything To Do With The Danger To My Hearing?

It certainly does. The longer you are exposed to a loud noise, the more damaging it may be. Also, the closer you are to the source of intense noise, the more damaging it is.

What If My Hearing Is Already Damaged? How Can I Tell?

Hearing loss usually develops over a period of several years. Since it is painless and gradual, you might not notice it. What you might notice is a ringing or other sound in your ear (called *tinnitus*), which could be the result of long-term exposure to noise that has damaged the hearing nerve. Or, you may have trouble understanding what people say; they may seem to be mumbling, especially when you are in a noisy place such as in a crowd or at a party. This could be the beginning of high-frequency hearing loss; a hearing test will detect it.

Can Noise Affect More Than My Hearing?

A ringing in the ears, called *tinnitus*, commonly occurs after noise exposure, and it often becomes permanent. Some people react to loud noise with anxiety and irritability, an increase in pulse rate and blood pressure, or an increase in stomach acid. Very loud noise can reduce efficiency in performing difficult tasks by diverting attention from the job.

What Are Hearing Protectors? How Effective Are They?

Hearing protection devices decrease the intensity of sound that reaches the eardrum. They come in two forms: earplugs and ear muffs.

Earplugs are small inserts that fit into the outer ear canal. They must be snugly sealed so the entire circumference of the ear canal is blocked. An improperly fitted, dirty or worn-out plug may not seal and can irritate the ear canal. They are available in a variety of shapes and sizes to fit individual ear canals. For people who have trouble keeping them in their ears, they can be fitted to a headband. (Check with the supplies distributor at your station to see what hearing protectors options are offered to you.)

Properly fitted earplugs or muffs reduce noise 15 to 30 dB.





Big News!

- Cheryl Grace was promoted to Corporate Services Supervisor at the Maui Station as of June 2nd. Congratulations Cheryl!
- Steve Alconcel and his wife Missy welcomed a baby daughter into the world on the evening of June 27th. Congratulations on the new addition!
- Tom Anusewicz, in addition to being our Executive Vice President, will be accepting the position of President with the Rotary Club of Honolulu which is an organization of business and professional leaders that provide humanitarian service, encourages high ethical standards in all vocations, and helps build goodwill and peace in the world. Yea Tom!
- Suzanne Olaso of HNL will be traveling with her 12 year old daughter, Kea, who qualified to play in the Junior Olympics Volleyball tournament in Minneapolis during early July. Very impressive!
- Matt Bantilan of OGG was promoted at Aloha Airlines to the Customer Services Manager of the Maui Terminal beginning in early July. He will continue work at Bradley, but on a part-time basis. We're very proud of you Matt!
- Sherrie Anderson of HNL will be moving back to California after her recent trip to attend her daughter's graduation from College and marriage made her want to be more near her family. Good luck Sherrie!
- Suzanne Olaso in HNL wants to give, "A big MAHALO to Darci Beed in Lihue for managing the many catering challenges she is faced with in Lihue as we have no true caterer there to help us. And, she has proven to be a woman of many talents as she has been asked to task many operational concerns daily. We are all very fortunate to have Darci as our lead coordinator in Lihue." Thanks Darci!

Let's Get to Know Each Other...



Let's meet **Richard Ferdinant** (pictured at left) who is originally from Phonpei, Micronesia and works as a mechanic assistant in Maui's maintenance shop. Richard gained some experience as a mechanic in Phonpei but worked at Maui Land and Pineapple on Maui before coming to Bradley. Richard has been working with us since last October.

Also in the picture is **Sam Hitchens** who has been with Bradley since 2002 as the company's lone Paint and Body Technician. Sam is often busy refurbishing old BPA fuel trucks (such as BP11) so they can be put back into service and painting or sanding items such as golf carts and ground service equipment to prevent them from rust and deterioration. You may not bump into Sam on your island, but I'm sure that you've seen his work.



The photo on the right is of **Nicole Spencer** who works at the HNL station. Nicole works full-time with us and part-time with FedEx. Among the many things she does for Bradley, Nicole is also responsible for maintaining all CDL drivers training files, supporting the QA Department, and responsible for ordering and maintaining items such as all of the company's uniforms, gloves, hats. If you've ever worn a Bradley hat or shirt, be sure that it passed through the hands of Nicole first.



Bradley Anniversaries this Quarter

OGG

- Steve Alconcel-2 yr. April 28
- Kawika Balmoja-3 yr. April 14
- Damien Domingo-7 yr. May 24
- Cheryl Grace-2 yr. June 12
- Tony Ligorio-2 yr. May 19
- Mahi Rossetti-1 yr. June 12
- Willy Sabal-3 yr. April 3

LIH

- Jared Aqui-1 yr. May 15

HNL

- Sherrie Anderson-1 yr. June 5
- Montezuma Benally-1 yr. April 26
- Cedric Higa-2 yr. June 20
- Warren Kanekoa-9 yr. June 8
- Charlene Lau-4 yr. May 5
- Dora Mendez-1 yr. April 12
- Brandon Morishita-1 yr. June 27
- Davey Niupulusu-2 yr. June 24
- Suzanne Olaso-9 yr. June 16
- Juli Perez-6 yr. June 4
- Michelle Takemoto-9 yr. May 18
- Frank Torres II-2 yr. June 30
- Frank Torres-2 yr. June 6

ITO

- Chris Johnson-1 yr. May 15

KOA

- Lawrence Kane-1 yr. May 23
- Chad Kawewehi-2 yr. April 26
- Estelle Purdy-7 yr. April 9
- Valentino Ugalde-3 yr. April 19

• **Bradley Pacific Aviation-**
9 yr. April 21

Congratulations to these people who have reached company milestones with Bradley Pacific! We couldn't be the company we are today without hardworking individuals like you. Names, years worked and anniversary dates are listed.

Bradley Pacific Aviation -HNL
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(808) 836-6996 Fax

Bradley Pacific Aviation, Inc. (BPA) is a privately held Hawaii Corporation operating as a "fixed base operator" (FBO) at all major airports within State of Hawaii since 1998. The company provides quality fuel services to general aviation and commercial aviation customers.

The core values of Bradley Pacific Aviation are to conduct business with the highest level of integrity and ethical standards. These core values are the foundation for the relationship with our employees, customers and vendors.

We are proud to provide quality services to the aviation community and to be a member of the business community in Hawaii.



Bradley welcomes all new employees hired in this quarter at all of our 6 island locations!

In Kona we welcome: Justin Kanakaole and Trevor Taylor.

In Honolulu we welcome: Susan Ige, Patty Krakovic, Dion Mesta and Marisa Ruiz.

In Lihue we welcome: Kanoe Kelly and Michael Klitzke.

In Maui we welcome: Charlie Garcia, Leimomi Guitierrez, Christian Hamilton, Ranel Jacinto, Kalfred Perez and James Respicio.



*Last issue Bill Huntoon was left out of the new employee welcome list. Bill is Bradley's new CFO (Chief Financial Officer). Welcome Bill!

Welcome to a great team!

Need a caption?
Each issue we will run a picture but the words will have to be yours! Whatcha got?
We will print the best or maybe even the worst!



Your caption here

Last issue, we ran this picture, and after many entries, the best comment was from Gene Healy in HNL...



And the Line Tech said, "Look! The Skyhawk has his nose stuck in somebody's butt again."

Job Openings at Each Station

- Quality Assurance Rep at KOA
- Diesel Mechanic at OGG
- Mechanic Assistant at KOA & OGG
- Manager of Environment, Safety and Health Operations at HNL

Alan Hoki wanted to remind everyone, "Since Bradley Pacific is always interested in finding more quality aviation professionals like our current staff, all employees are encouraged to refer friends or other acquaintances who you know to be excellent candidates for positions. These referrals may be specifically for open positions as posted at each station, as well as positions that may periodically have vacancies in the future."

****The next issue will also be available by email, so email brooke@bradleypacific.com if you'd prefer to get the newsletter that way as well as any ideas, suggestions, pictures or comments you have.**